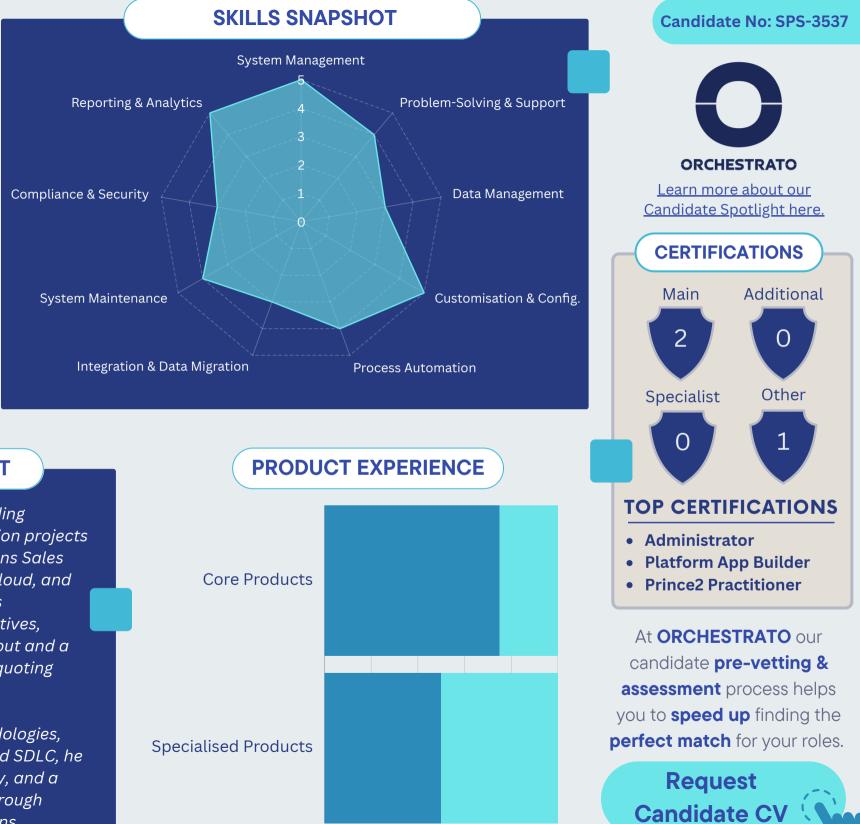


TOP 10 SKILLS

- Reporting & Analytics
- Customisation & Configuration
- System Management
- Service Cloud
- Sales Cloud
- Requirements Gathering
- Stakeholder Management
- Platform App Builder
- User Training & Support
- Testing & Validation







CANDIDATE SNAPSHOT

He has over a decade of experience leading Salesforce CRM and digital transformation projects across diverse sectors. His expertise spans Sales Cloud, Service Cloud, CPQ, Experience Cloud, and complex third-party integrations. He has successfully delivered high-impact initiatives, including a national smart metering rollout and a Salesforce CPQ solution that improved quoting efficiency by 30%.

With a strong command of Agile methodologies, stakeholder engagement, and end-to-end SDLC, he brings strategic insight, technical fluency, and a proven ability to drive business value through scalable, user-centric Salesforce solutions.

