

- User Training & Support
- Documentation
- Business Process Mapping
- Requirements Elicitation
- Problem-Solving & User Support
- Solution Design
- Testing & Validation
- System Architecture
- Data Analysis
- Integration Skills







He is an experienced Business Analyst with over seven years in financial services, CRM, and ERP systems. His expertise spans Agile methodologies, vendor risk management, and process optimisation. He has successfully led Salesforce-based projects, including vendor onboarding and risk monitoring platforms, achieving a 40% efficiency boost and a 30% increase in user adoption.

His Salesforce certifications and strong stakeholder engagement skills make him a valuable asset. He brings a proven ability to translate business needs into actionable solutions, streamline operations, and drive digital transformation initiatives with measurable impact.



Specialised Products

assessment process helps you to **speed up** finding the perfect match for your roles.

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