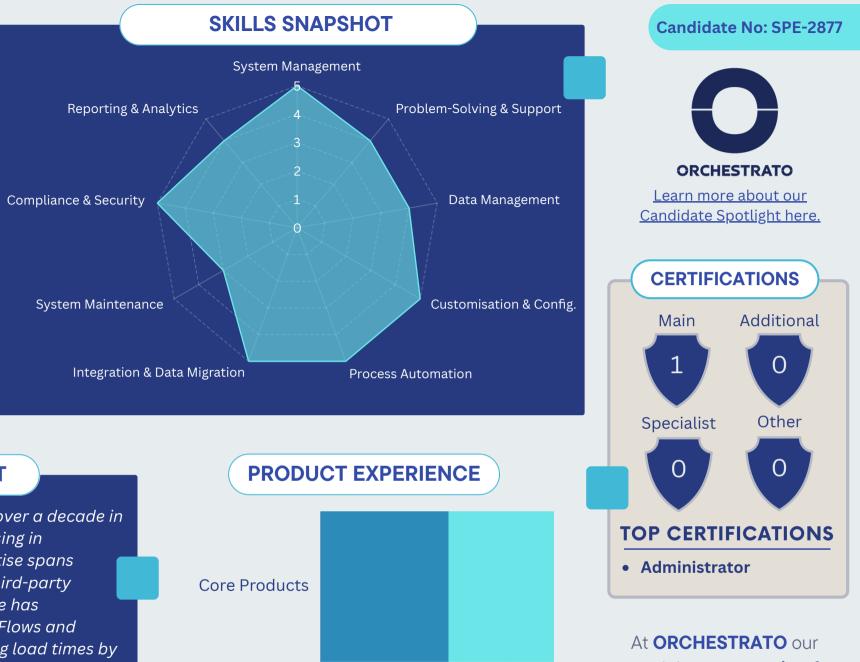


TOP 10 SKILLS

- Education Cloud
- Data Cloud
- CRM Analytics & Einstein Discovery
- Service Cloud
- Sales Cloud
- Marketing Cloud
- Field Service
- Data Management
- Solution Design
- Requirements Gathering







CANDIDATE SNAPSHOT

He is an experienced IT professional with over a decade in the industry, including four years specialising in Salesforce CRM administration. His expertise spans Salesforce Lightning, Communities, and third-party integrations via AppExchange and APIs. He has successfully led automation efforts using Flows and optimised reporting performance, reducing load times by over 30%.

With a strong background in both manual and automated testing, he brings a comprehensive understanding of SDLC methodologies, including Agile and Waterfall. His technical acumen, problem-solving skills, and ability to deliver tailored Salesforce solutions make him a valuable asset for roles requiring CRM optimisation.



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