



SERVICENOW IMPLEMENTATION SPECIALIST SPECIALIST



Permanent
Role



Contract
Role

TOP 10 SKILLS

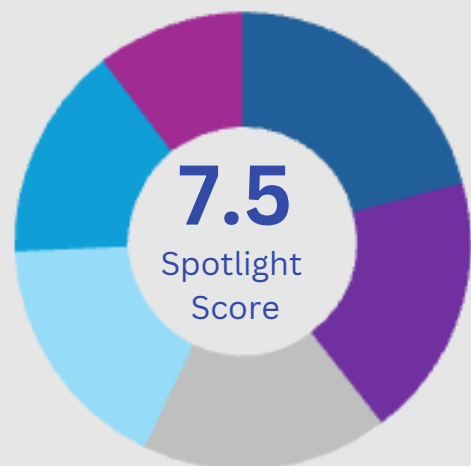
- Incident and Problem Mgt.
- Support and Training (SA)
- Documentation (SA)
- Requirements Gathering
- Stakeholder Management
- Process Improvement (BA)
- Implementation
- Project Management (IS)
- Solution Design (IS)
- Testing and Validation (IS)



Right to
work

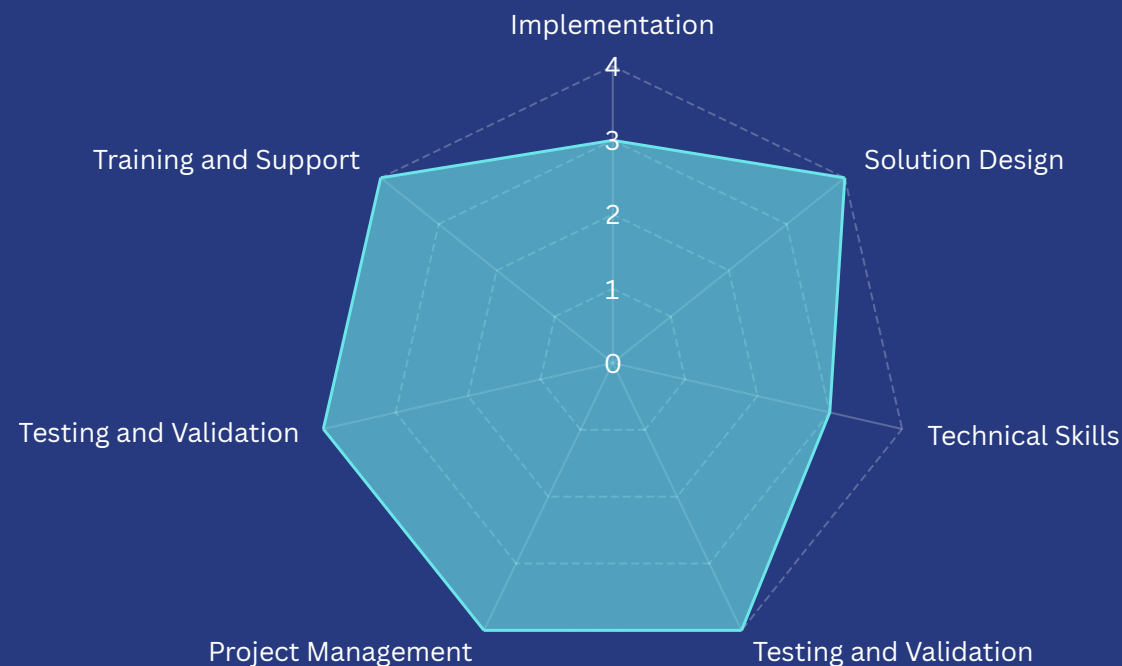


CAPABILITY INDEX



Developer System Admin
Tech Consultant Architect
Business Analyst Implementation

SKILLS SNAPSHOT

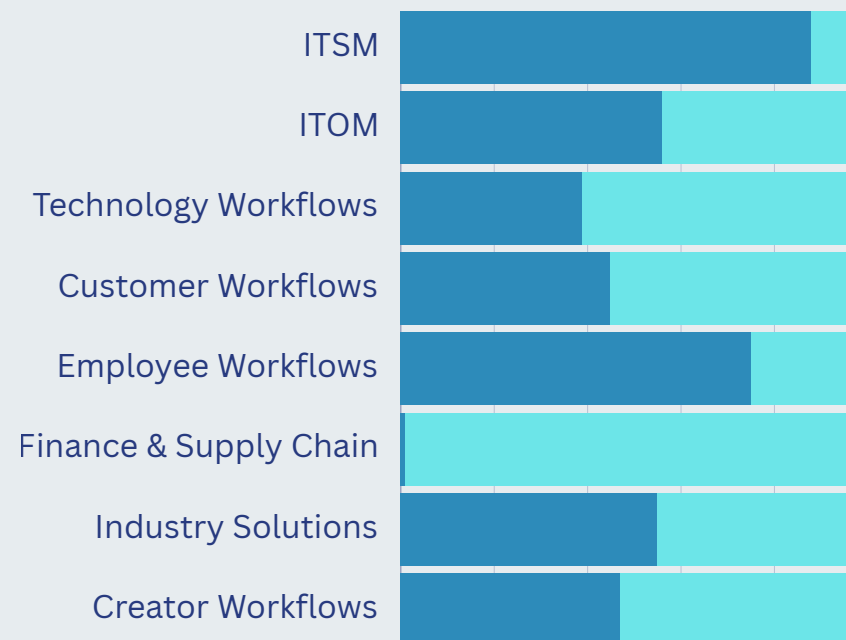


CANDIDATE SNAPSHOT

A highly accomplished IT professional with over a decade of experience in global service desk operations, quality assurance, and customer experience. She has built QA programs and customer survey processes from the ground up, driving measurable improvements in service delivery and compliance.

Her expertise in ServiceNow reporting and dashboard creation has enabled executive-level insights into key performance indicators. With a strong background in governance collaboration and cross-functional leadership, she brings strategic vision and hands-on execution to lead transformative initiatives in IT service management.

PRODUCT EXPERIENCE



Candidate No: SNS-4041



ORCHESTRATO

[Learn more about our
Candidate Spotlight here.](#)

CERTIFICATIONS



TOP CERTIFICATIONS

- ITIL Foundation

At **ORCHESTRATO** our candidate **pre-vetting & assessment** process helps you to **speed up** finding the **perfect match** for your roles.

Request
Candidate CV