

## **TOP 10 SKILLS**

- Configuration
- Documentation
- Testing and Validation
- Solution Design
- Process Improvement
- Requirements Gathering
- Support and Training
- Documentation
- Incident and Problem Management
- Security Compliance







## **CANDIDATE SNAPSHOT**

This experienced ServiceNow professional brings expertise across roles including Business Analyst, System Administrator, and Developer. His strengths lie in optimising workflows, automating reporting, and managing complex ITSM modules such as CMDB, Asset Management, and Procurement.

He has led teams, driven platform enhancements, and delivered strategic solutions across diverse business functions. With strong stakeholder engagement skills and a deep understanding of ServiceNow architecture, he offers a blend of technical proficiency and business insight that can significantly enhance any ServiceNow-focused role.

