



SPECIALIST ADMINISTRATOR



Permanent Role



TOP 10 SKILLS

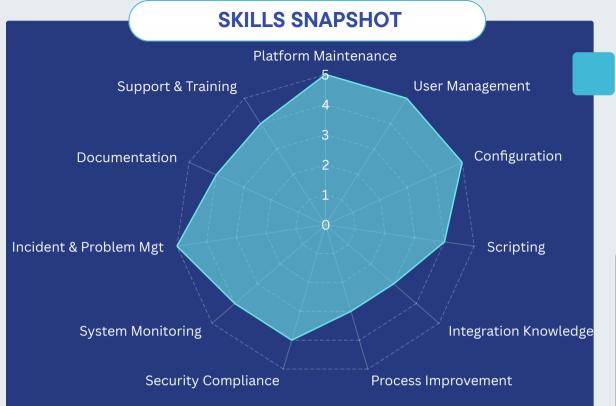
- Process Improvement
- Configuration
- API Integration
- Platform Maintenance
- Testing
- Support and Training
- Documentation
- System Monitoring
- Security Compliance
- Scripting











CANDIDATE SNAPSHOT

He is a highly skilled ServiceNow Certified
Administrator with over four years of experience in
administering, configuring, and maintaining the
ServiceNow platform. His expertise includes
managing ITSM modules, developing custom
workflows, and implementing process automation.

He has successfully led major platform upgrades, improved incident resolution times by 20%, and streamlined request management, reducing service fulfillment times by 30%. He has a track record in delivering scalable solutions, optimising workflows and ensuring alignment with business goals and enhancing IT service management practices.

PRODUCT EXPERIENCE



Candidate No: SNS-2016



ORCHESTRATO

<u>Learn more about our</u> <u>Candidate Spotlight here.</u>





TOP CERTIFICATIONS

- System Administrator
- Application Developer
- ITSM Professional

At ORCHESTRATO our candidate pre-vetting & assessment process helps you to speed up finding the perfect match for your roles.

Request Candidate CV

