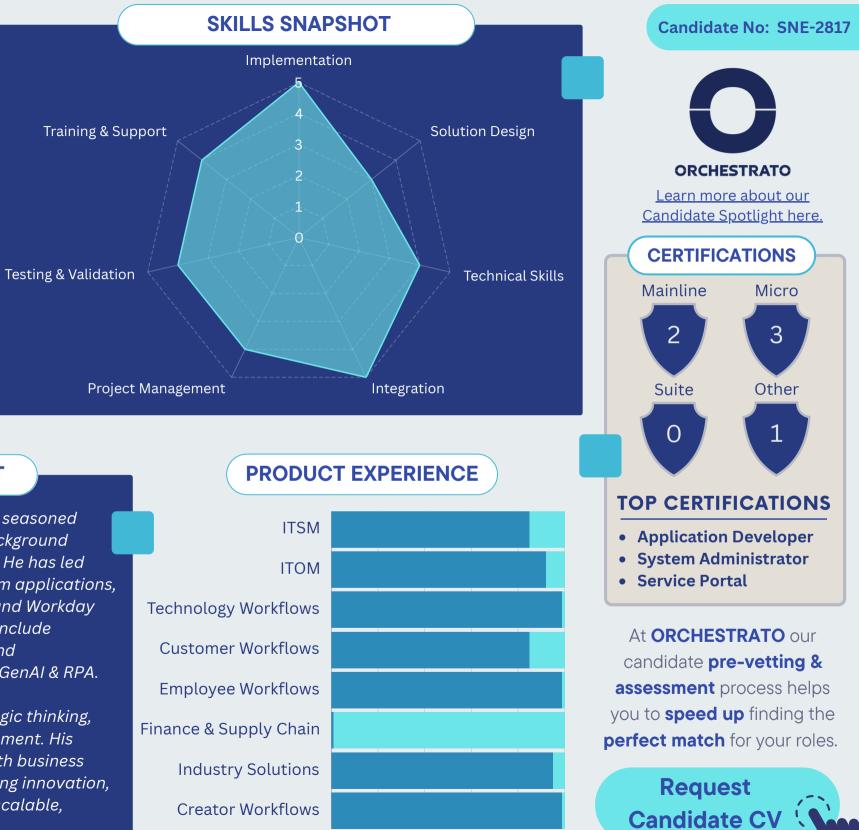


TOP 10 SKILLS

- Application Design
- Implementation
- Documentation
- Process Improvement
- Requirements Gathering
- Stakeholder Management
- Integration
- Configuration
- System Monitoring
- Testing and Validation







CANDIDATE SNAPSHOT

With over nine years of experience, he is a seasoned ServiceNow professional with a strong background across HRSD, CSM, ITOM, ITAM, and ITSM. He has led transformative projects, developed custom applications, and integrated platforms like AWS, JIRA, and Workday using REST/SOAP APIs. His achievements include mentoring teams, optimizing workflows, and implementing advanced features such as GenAI & RPA.

He brings deep technical expertise, strategic thinking, and a commitment to continuous improvement. His ability to align ServiceNow capabilities with business goals makes him a valuable asset for driving innovation, enhancing service delivery, and ensuring scalable, efficient solutions.

