



EXPERT

SERVICENOW BUSINESS ANALYST



Permanent
Role



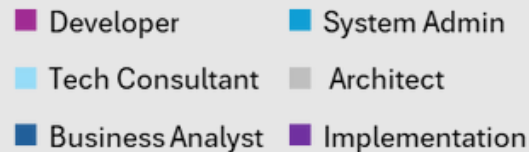
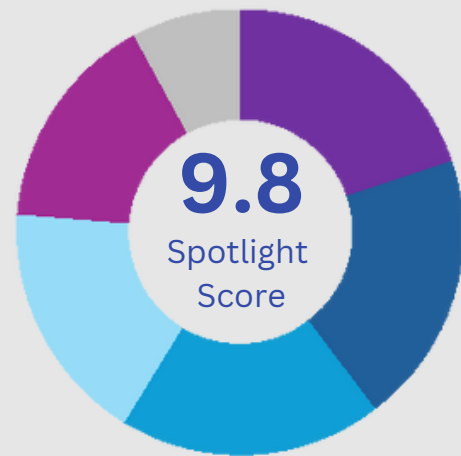
Contract
Role

TOP 10 SKILLS

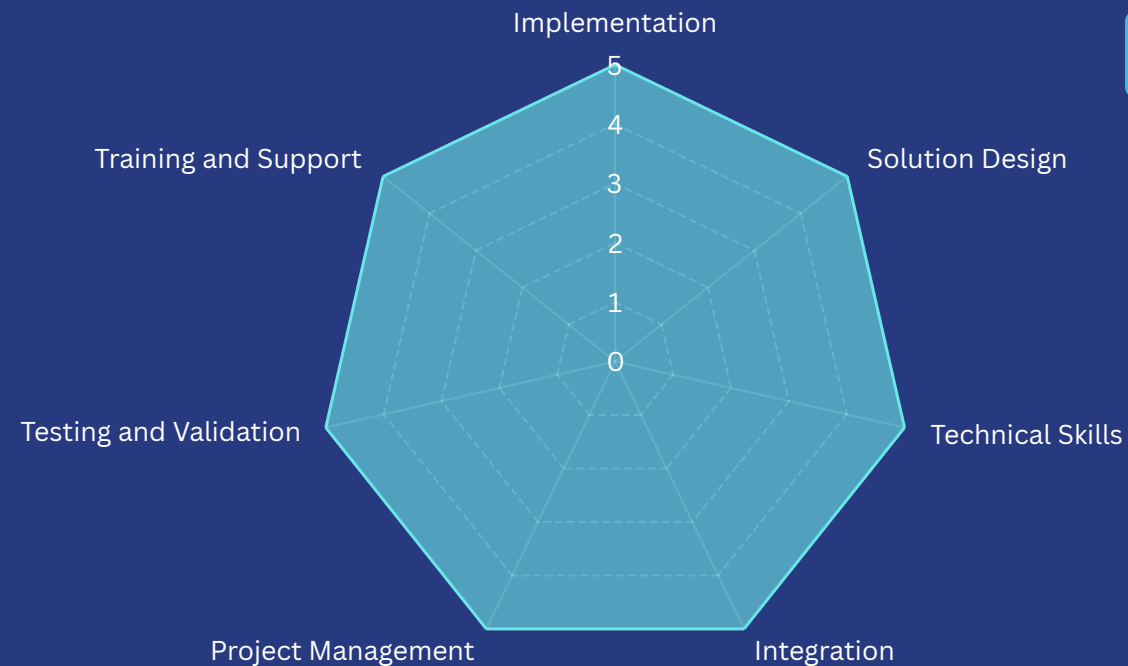
- Process Improvement
- Requirements Gathering
- Project Management
- Integration
- Technical Skills
- Solution Design
- Implementation
- Training and Support
- Documentation
- Testing and Validation



CAPABILITY INDEX



SKILLS SNAPSHOT



Candidate No: SNE-1996



ORCHESTRATO

[Learn more about our
Candidate Spotlight here.](#)

CERTIFICATIONS



TOP CERTIFICATIONS

- ITSM Professional
- Agile & Test Management Implementation
- IT Service Management

At **ORCHESTRATO** our candidate **pre-vetting & assessment** process helps you to **speed up** finding the **perfect match** for your roles.

**Request
Candidate CV**

CANDIDATE SNAPSHOT

A highly experienced senior business analyst with over 10 years in the public sector, IT, finance, and investment management. He excels in delivering complex projects, particularly in ServiceNow, where he has optimised processes and integrated systems. His expertise spans Service Catalog, Incident Management, CMDB, and ITSM.

He brings strong skills in stakeholder management, requirements gathering, and process modeling and proficiency in cloud services, including AWS and Azure. He is adept at bridging communication between stakeholders and project teams, ensuring successful project outcomes.

PRODUCT EXPERIENCE

