



SERVICENOW BUSINESS ANALYST



Permanent
Role



Contract
Role

TOP 10 SKILLS

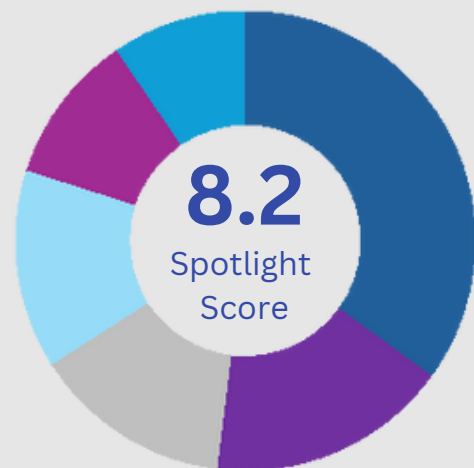
- Training and Support
- Documentation
- Testing and Validation
- Solution Design
- Process Improvement
- Requirements Gathering
- Testing
- Client Engagement
- Consulting Skills
- Project Management



Right to
work

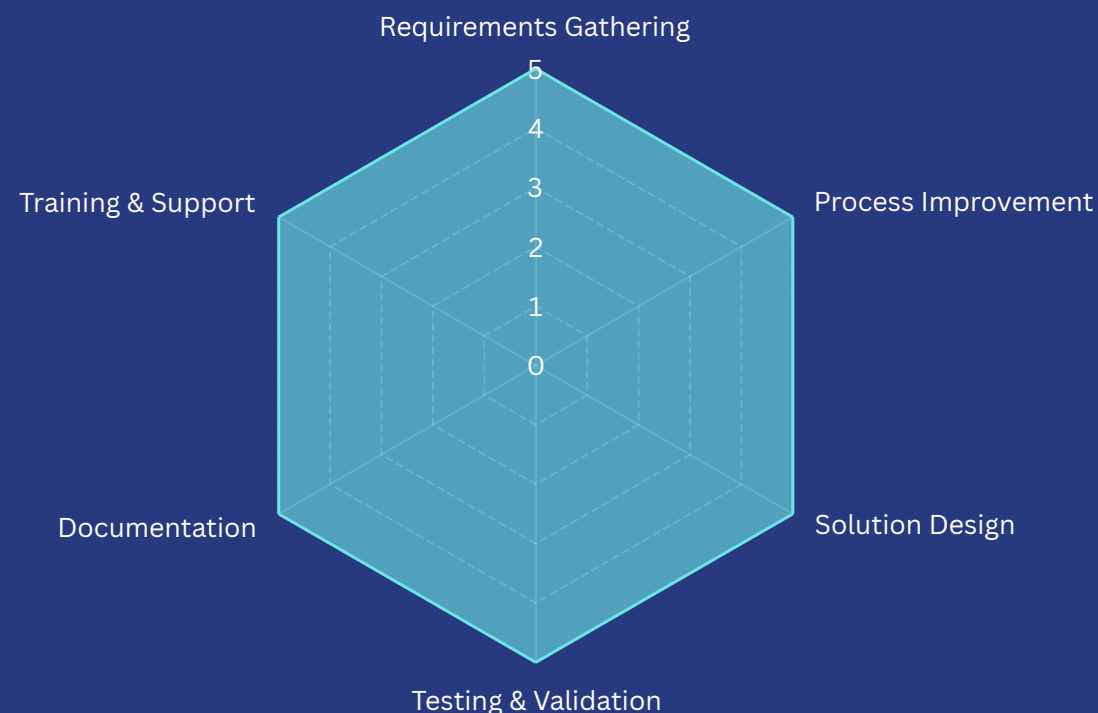


CAPABILITY INDEX



- Developer
- Tech Consultant
- Business Analyst
- System Admin
- Architect
- Implementation

SKILLS SNAPSHOT

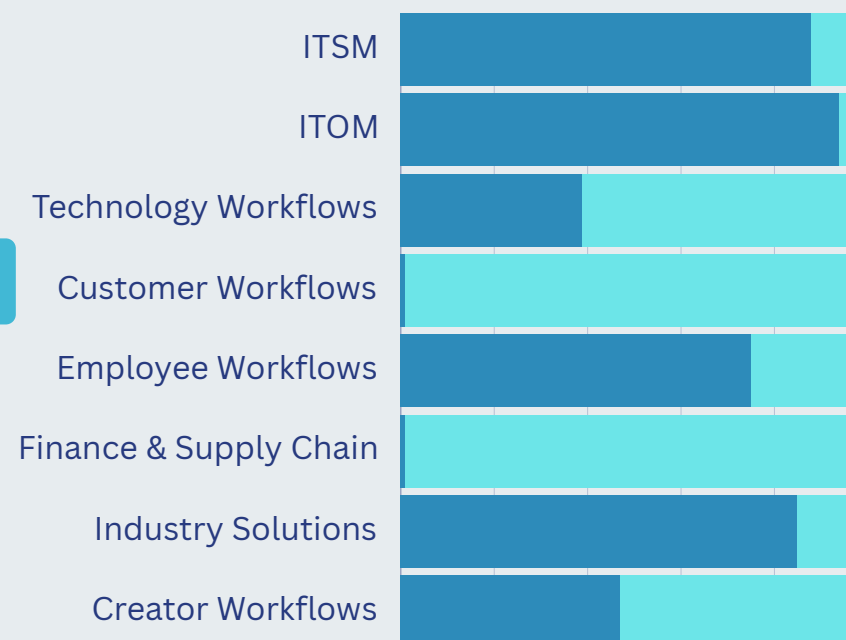


CANDIDATE SNAPSHOT

A highly experienced ServiceNow Business Analyst with over 7 years in IT Service Management (ITSM), HR Service Delivery (HRSD), and Configuration Management Database (CMDB). He excels in leveraging ITIL best practices to enhance processes and drive operational efficiencies.

His achievements include leading complex implementations and configurations, conducting process analysis and re-engineering workshops, and delivering high-impact solutions. With a strong background in Agile/Scrum methodologies, he brings exceptional skills in user acceptance testing, functional specifications, and effective communication between business and technical teams to any role.

PRODUCT EXPERIENCE



Candidate No: SNE-1980



ORCHESTRATO

[Learn more about our
Candidate Spotlight here.](#)

CERTIFICATIONS



TOP CERTIFICATIONS

- System Administrator
- IT Service Management
- CMDB Health

At **ORCHESTRATO** our candidate **pre-vetting & assessment** process helps you to **speed up** finding the **perfect match** for your roles.

**Request
Candidate CV**