



EXPERT

SERVICENOW ADMINISTRATOR



Permanent Role



Contract Role

## TOP 10 SKILLS

- Platform Maintenance
- Documentation
- Incident and Problem Management
- System Monitoring
- Security Compliance
- Process Improvement
- Integration Knowledge
- Scripting
- Configuration
- User Management



## CAPABILITY INDEX



- Developer
- Tech Consultant
- Business Analyst
- System Admin
- Architect
- Implementation

## SKILLS SNAPSHOT

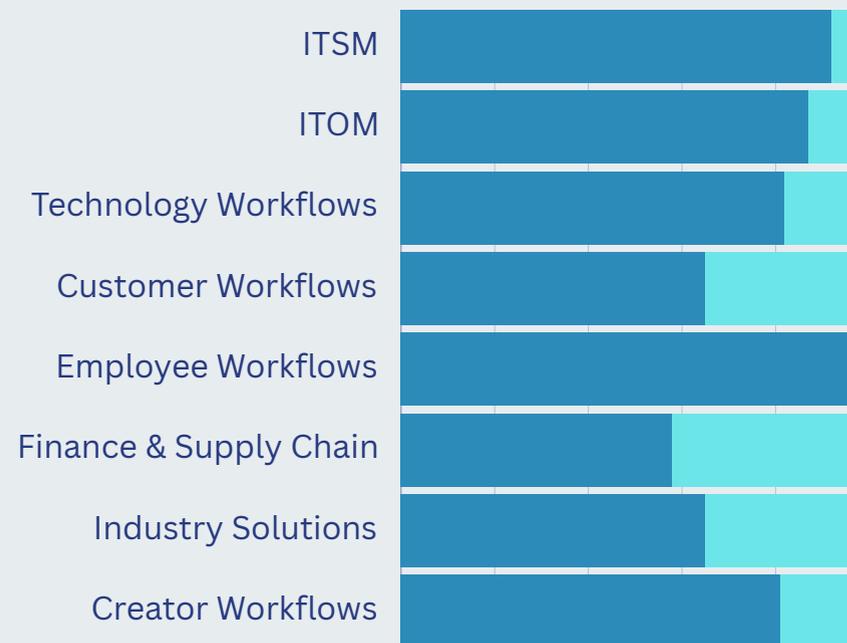


## CANDIDATE SNAPSHOT

A highly skilled ServiceNow expert with 8 years of experience in IT Service Management, IT Operations, and various ServiceNow modules. He has successfully implemented and optimised ServiceNow solutions, enhancing operational efficiency and user experience. His achievements include customizing HRSD, integrating third-party systems, and developing AI-powered chatbots.

His proficiency in ITIL best practices and problem-solving enable him to deliver tailored solutions. He brings a strong commitment to excellence, collaboration, and continuous improvement, making him a valuable asset for any role focused on optimising IT operations.

## PRODUCT EXPERIENCE



Candidate No: SNE-1055



ORCHESTRATO

[Learn more about our Candidate Spotlight here.](#)

## CERTIFICATIONS



## TOP CERTIFICATIONS

- Application Developer
- System Administrator
- Service Portal

At **ORCHESTRATO** our candidate **pre-vetting & assessment** process helps you to **speed up** finding the **perfect match** for your roles.

Request Candidate CV