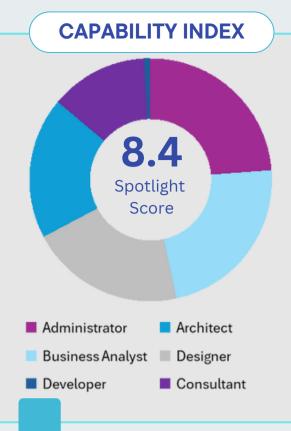
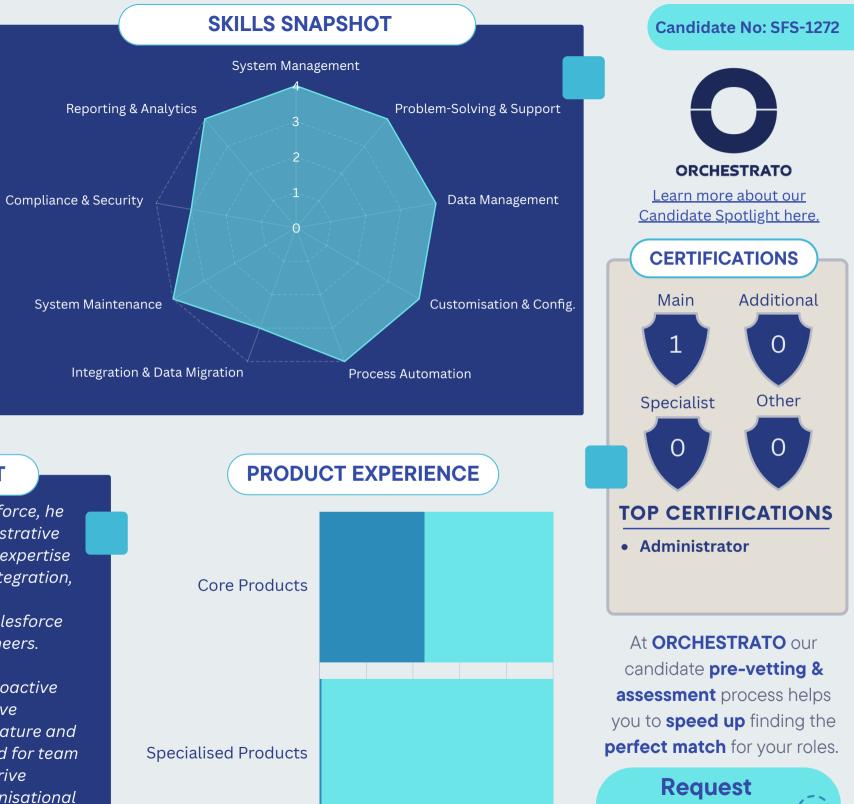


## **TOP 10 SKILLS**

- Sales Cloud
- Service Cloud
- Requirements Gathering
- Stakeholder Management
- User Experience
- Stakeholder Engagement
- User Training & Support
- Reporting & Analytics
- Data Analysis
- Business Process Mapping







## **CANDIDATE SNAPSHOT**

With over 11 years of experience in Salesforce, he has excelled in roles ranging from administrative tasks to senior engineering positions. His expertise includes configuration, customisation, integration, and advanced problem-solving. Notable achievements include leading a major Salesforce merge project and mentoring junior engineers.

He brings strong analytical abilities, a proactive approach to troubleshooting, and effective communication skills. His collaborative nature and leadership potential make him well-suited for team lead or managerial roles, where he can drive strategic projects and contribute to organisational growth through innovative solutions.

