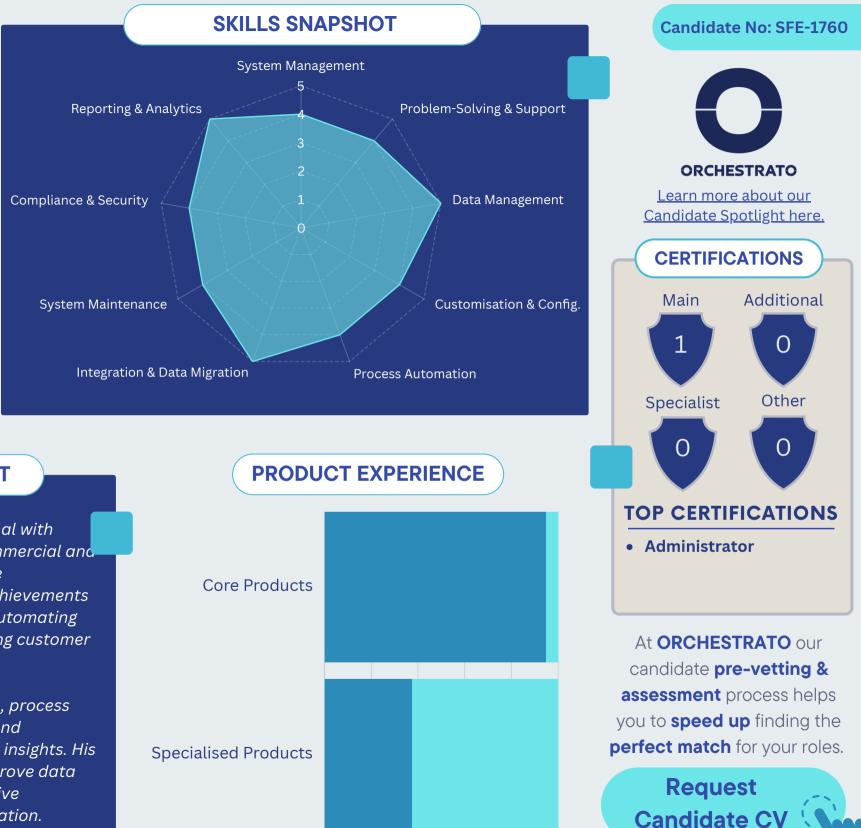


TOP 10 SKILLS

- Service Cloud
- Data Management
- Data Architecture
- Reporting & Analytics
- Integration & Data Migration
- Data Management
- Data Cloud
- CRM Analytics & Einstein Discovery
- Stakeholder Management
- Analytical & Creative Thinking







CANDIDATE SNAPSHOT

A seasoned financial services professional with nearly two decades of experience in commercial and business banking, he excels in Salesforce development and administration. His achievements include creating bespoke dashboards, automating service case management, and enhancing customer satisfaction surveys.

He brings expertise in data visualisation, process automation, stakeholder management and advanced Salesforce skills and strategic insights. His ability to streamline operations and improve data quality demonstrates his potential to drive efficiency and innovation in any organisation.